

PARTS & SERVICE



SERVICE

FEECO offers a variety of service packages that can help you become proactive in the prevention of serious loss of production and income due to equipment failure or material processing problems. We can work with you to develop a custom service program to prolong equipment life and maintain process efficiency.

PRE-SALE SERVICES



FEECO process and layout consultants can visit your proposed site and make recommendations on building and machinery placement. We also look into infrastructure sources such as electrical, fuel and water sources, and other issues like foundation loadings and site conditions. At this point, we can supply you with budget quotes on materials and installation costs.

COMMISSIONING AND INSTALLATION SERVICES



The FEECO Aftermarket Engineering Team offers a range of services to get your machine or process up and running. We can work with your contractor in an advisory capacity to assure a quick and efficient start-up. Having a FEECO Aftermarket Engineer on-site for installation provides a one-source contact for mechanical and structural procedures in order to expedite scheduling and issue resolution. In addition, Aftermarket Engineers have the ability to identify and sort parts, sequencing order of installation and heading off potential re-work and voided warranties due to critical inspection hold points being overlooked.

ONGOING SERVICES & MAINTENANCE



We offer a variety of ongoing maintenance and field services, and can design a custom service program tailored to the needs of your equipment, with services including:

- Tire & Trunnion Wheel Grinding
- Drum Alignments
- Gear Replacement
- Seal Replacement
- Lifter Replacement
- Conveyor Belt Alignment
- Conveyor Belt Training
- Mechanical Troubleshooting
- Bucket Elevator Tensioning
- Bucket Elevator Loading
- Bucket Elevator Alignments

EQUIPMENT AUDITS



Whether your equipment is FEECO brand or otherwise, our Aftermarket Engineers can visit your site to inspect equipment and determine areas of improvement and where repairs are necessary. This provides benchmark data for both the equipment and process, and provides a comprehensive report, which includes both short and long term recommendations.

EMERGENCY SERVICE



We understand that downtime is production and money lost. That's why we offer emergency service to get you up and running as quickly as possible. After hours Aftermarket Engineers can respond to your call within the hour, and an on-site visit can be made for the earliest possible travel arrangements.

ANNUAL INSPECTIONS



Annual inspections are critical to catching problems before they have a chance to turn serious. FEECO offers annual inspections for all of our equipment, as well as our competitors', so we can help you keep your equipment running efficiently for years to come.



TRAINING PACKAGES



We offer customized training programs to help you and your staff become familiar with how your process and equipment should function and be maintained. This allows your operators and maintenance personnel to become familiar with the equipment, allowing them to spot potential problems, and maintain process efficiency.

LASER ALIGNMENT



No matter what your alignment needs, we've got you covered. We utilize a state-of-the-art laser alignment system to perform alignments faster and with more precision than can be done with traditional methods. Among other things, we can perform:

- Conveyor pulley and frame alignment
- Rotary drum shell, tire, trunnion wheel, pinion and ring gear alignment
- Power transmission alignment
- Vertical and horizontal shaft alignment
- Alignment of offset mounted machines

PARTS

In addition to our service programs, we also offer an extensive parts program, allowing you to keep the parts you need on hand to minimize risk and downtime. We also keep an inventory of wear-critical parts in stock, to ensure the parts you need are only a phone call away.

We can provide quality single-source replacement parts like trunnion wheels, drive shafts, thrust rollers, tires, gears, mixer paddles and pins, replacement shells, and many other replacement parts to get your equipment back on-line in the shortest possible time.



THE FEECO COMMITMENT TO QUALITY

With 65+ years of experience, FEECO International has provided full-scale process solutions for thousands of satisfied customers (including some of the world's largest corporations, engineering firms, and start-ups). Cited in over 250 US patents, the name FEECO has become synonymous with innovation and the reimagining of efficiency. As the leading manufacturer of processing and handling equipment in North America, no company in the world can move or enhance a concept from process development to production like FEECO International, Inc.

The choice to work with FEECO means a well-rounded commitment to quality. From initial feasibility testing, to engineering, manufacturing, and aftermarket services, we bring our passion for quality into everything we do. FEECO International is in the process of working towards ISO 9001:2015 quality management system compliance, with the goal of achieving ISO 9001:2015 Certification within the next calendar year.

